

DOMESTIC VIOLENCE PROGRAM STATISTICS

January 1 through December 31, 2008

TOTAL NUMBER OF CALLS & E-MAILS RECEIVED	731	
TOTAL NUMBER OF DV-RELATED CALLS & E-MAILS *	675	92.3%
TOTAL NUMBER OF NON-DV CALLS/E-MAILS	56	7.7%
TOTAL NUMBER WHO PREFERRED OR CALLED ON BEHALF OF SOMEONE WHO PREFERRED TO NOT SPEAK IN ENGLISH (OR HAD LIMITED ENGLISH PROFICIENCY)	219	30.0%

Numerical Breakdown of Total Calls/E-mails by Country of Origin

INDIAN ORIGIN	259	35.5%
BANGLADESHI ORIGIN	147	20.1%
SOUTH ASIAN COUNTRY OF ORIGIN UNAVAILABLE	95	13.0%
PAKISTANI ORIGIN	90	12.3%
INDO-CARIBBEAN ORIGIN	43	5.9%
NON-SOUTH ASIAN ORIGIN	42	5.7%
COUNTRY OF ORIGIN UNAVAILABLE	30	4.1%
NEPALI ORIGIN	12	1.6%
SRI LANKAN ORIGIN	7	1.0%
AFGHAN ORIGIN	6	0.8%

Numerical Breakdown of Total Calls/E-mails by Geographical Location

QUEENS	219	29.9%
BOROUGH UNKNOWN	95	13.0%
OTHER STATES (NOT INCLUDING NEW JERSEY)	84	11.5%
BROOKLYN	61	8.3%
NEW JERSEY	61	8.3%
BRONX	45	6.2%
LONG ISLAND	36	4.9%
MANHATTAN	34	4.7%
NEW YORK STATE	29	4.0%
SOUTH ASIAN COUNTRIES**	27	3.7%
LOCATION UNAVAILABLE	22	3.0%
NON-SOUTH ASIAN COUNTRIES***	10	1.4%
STATEN ISLAND	8	1.1%

*** Does not include women we are already working with**

**** Women writing to us or calling us from South Asian Countries (non-immigrant)**

***** Women writing to us or calling us from Non-South Asian Countries (non-immigrant)**